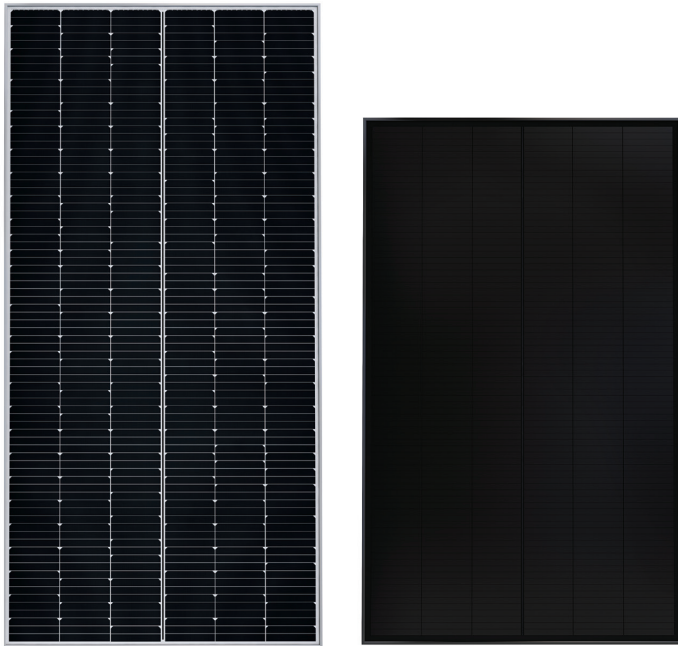


SunPower® Complete Confidence Panel Warranty

A better warranty starts with a better product.



SunPower® Performance P19 panels

More Lifetime Energy

Up to 8% more energy in the same space over 25 years compared to Conventional mono PERC Panels.¹

Trusted Durability

Engineered to stand up to environmental stresses such as daily temperature swings, shading and high humidity.

Proven Reliability

Performance panels are the most deployed shingled solar panel in the world.²



Top Performer in all DNV GL Module Reliability Scorecard test results (2018).

SunPower's Complete Confidence Panel Warranty provides industry-leading 25-year power, product and service coverage. We have absolute confidence in our panels' ability to deliver more energy and reliability over time.



Power

Higher power output than conventional power warranties: 82.6% in year 25.



Product

Coverage for defects related to workmanship and materials for 25 years, versus the typical 10-year warranty of conventional panels.



Service

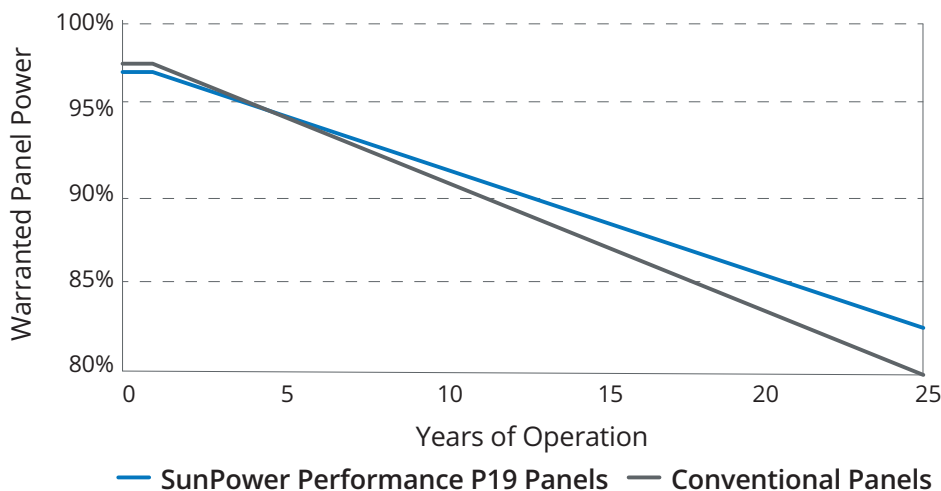
Repair, replacement or reimbursement for any defective panel for 25 years, hassle-free.³




Demand Better Solar

For 35 years, SunPower has pushed the boundaries of solar energy. From our record-setting module technology, to the way we design and build our products, to the customer experience we deliver every day. Backed by TOTAL, the world's 4th largest public energy company,⁴ SunPower offers recognized financial strength to stand behind our warranty for its lifetime. We constantly demand more of ourselves, because you deserve all the advantages that better solar can provide.

Predictable Results for SunPower Customers

With SunPower, you get savings, certainty and long-term success. We offer the best-performing solar products, and stand behind them with a stronger power warranty than conventional solar.



	SunPower® Complete Confidence Panel Warranty	Conventional Solar Panel Warranties ⁵
 Product		
Panel	25 Years	10 Years
 Power	Performance Panels	
Year 0	97%	97.5%
Yearly decline	0.6%	0.7%
Year 25	82.6%	80.7%
 Service⁶		
Shipping – old panel	Yes	No ⁷
Shipping – new panel	Yes	No ⁸
Installation – new panel ⁹	Yes	No

Call our toll-free number **1 800 786 769** to learn more.

The rights and remedies conferred under SunPower's warranty are in addition to, and do not exclude or limit, any rights and remedies available to consumers under the Australian Consumer Law. Consumers are entitled to a replacement or refund for a major failure, and compensation for any reasonably foreseeable loss or damage. Consumers are also entitled to have the goods repaired or replaced if they fail to be of acceptable quality and the failure does not amount to a major failure. In case of any discrepancy between the terms of this *warranty customer leaflet* and the terms of the *SunPower Limited Warranty for Performance PV Modules* to which it refers, the terms of the *SunPower Limited Warranty for Performance PV Modules*, as of the January 2020 publication of this *warranty customer leaflet*, will prevail.

- SunPower 410 W, 19.9% efficient, compared to a Conventional Panel on same-sized arrays (370 W mono PERC, 19% efficient, approx. 1.94 m²), 0.25%/yr slower degradation rate (Jordan, et. al. Robust PV Degradation Methodology and Application, PVSC 2018).
- Osborne. "SunPower supplying P-Series modules to a 125MW NextEra project." PV-Tech.org. March 2017.
- Repair, replacement or reimbursement will be at SunPower's sole discretion. Warranty service availability may vary from country to country. Ask your installer for full warranty information at the time of purchase or check our website sunpower.com.
- Source: Forbes, The World's Largest Oil & Gas Companies 2018, June 2018
- Representative of standard efficiency solar manufacturers. Competitor warranty information provided from latest warranty documentation from various conventional panel manufacturer websites as of October, 2019.
- Service applicable only to PV Module originally installed in Australia.
- Reimbursed if claim is deemed valid by manufacturer.
- Shipping new part covered by some conventional warranties.
- Repair, replacement or reimbursement will be at SunPower's sole discretion. Warranty service availability may vary from country to country. Ask your installer for full warranty information at the time of purchase or check our website: sunpower.com.